

Comunità di Capodarco di Fermo - ETS

SERVICE CHARTER

1966-2025

Our history
for your Story





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1966-2025

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for your Story

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ORGANISATIONAL CHART



PART I

Introduction and Institutional Goals



THE CAPODARCO COMMUNITY OF FERMO ETS

Founded in 1966, the Capodarco Community began as a place of welcome and shared living for disabled and non-disabled people alike. Then—as now—several powerful motivations inspired the creation of such a demanding, engaging project:

- an awareness that protecting rights and individual dignity applies above all to the most vulnerable members of society;
- the prospect of emancipation for persons with disabilities;
- a horizon of self-management;
- the conviction that to rehabilitate means to restore a person's very identity, conceived within a holistic (global) intervention.



From the outset the Community engaged in rehabilitation, not only to meet its own internal needs but also to serve the wider area: it offered people with disabilities in the surrounding territory the know-how and experience acquired in its Rehabilitation Centre, together with the attention and sensitivity of those who felt protagonists of their own recovery.

Over the years, while remaining absolutely faithful to its founding mission in the world of disability, the Capodarco Community of Fermo ETS has:

- refined, specified and progressively adapted its action in favour of people with physical disabilities;
- broadened both its outlook and its operating methods across the territory.



In the field of disability the Community has, over the years, introduced:

- renovations and upgrades of services delivered in residential, semi-residential, outpatient and home-care settings for local disabled persons;
- independent-living pilot projects;
- job placements for disadvantaged people;
- semi-residential reception for people with severe and very severe neuro-psychiatric disabilities.

Moreover—always attentive to diverse forms of marginalisation—the Community has promoted and supported a number of operational initiatives:

- residential care and recovery for people with drug addictions (Associazione L’Arcobaleno ETS);
- residential accommodation and rehabilitation for people with psychiatric problems (Solaria s.r.l.);
- residential care for minors (Associazione Mondo Minore ETS);
- international-cooperation projects aimed at persons with disabilities or social hardship (Comunità Internazionale di Capodarco – NGO);
- an online daily news agency dedicated to social issues in Italy and worldwide (Redattore Sociale);
- volunteer training and support actions in the local area.



WHERE WE ARE



CAPODARCO COMMUNITY OF FERMO ETS
Vallescura Street, 47 - 63900 Capodarco of Fermo FM

THE STRUCTURES



Community "La Villa"

(Residential)

Via Vallescura, 47
63900 Capodarco of Fermo FM

(Semiresidenziale)

Vallescura Street, 47
63900 Capodarco of Fermo FM



Community Sant'Andrea (Casa Mauro)

(Residential)

Indipendenza Street, 45
63900 Capodarco of Fermo FM



Community Sant'Andrea

(Semi-residential)

Indipendenza Street, 45
63900 Capodarco of Fermo FM



Community Santa Elisabetta

(Semi-residential)

Pompeiana Street, 364
63900 Fermo FM



Outpatient clinic

Cotechini Street, 40
63822 Porto San Giorgio FM

Outpatient Rehabilitation Center

Vallescura Street, 47
63900 Capodarco of Fermo FM

Objectives of the Services of the Capodarco Community of Fermo ETS

L'Rehabilitation activities are carried out by taking charge of the person as a whole. The individual is placed at the centre of every intervention, promoting autonomy (physical, functional, cognitive, emotional, social), emancipation, dignity, and full self-realisation in relationships with others.

True to its original commitment to offer alternatives to “closed institutions” and to the abandonment of people with disabilities, the Capodarco Community maintains several qualifying points in all its activities, including rehabilitation:

- to be a place where the broadest possible recovery of health and lost functions can be achieved, enhancing all residual abilities within a systemic–relational concept of healthcare;
- to be a place where each person's needs can be met individually—so far as possible—thus ensuring the greatest physical, psychological, cultural and social freedom for everyone;
- to be a place where day-to-day moments in the lives of residents, day-centre users and outpatients are managed professionally and competently, yet also with humanity, participation and engagement.

Guiding Principles

The activities of the Capodarco Community ETS comply with the fundamental principles laid down in the Prime-Ministerial Directive of 27 January 1994 and the DPCM of 19 May 1995:

- **EQUALITY** – All services are based on the principle of equal rights: every citizen has equal dignity regardless of race, gender, ethnicity, language, religion, political opinion, psycho-physical condition or socio-economic status.
- **IMPARTIALITY & CONTINUITY** – Services are delivered with objectivity, fairness and impartiality, guaranteeing regularity and continuity and taking all steps to avoid or reduce disruption due to interruptions or malfunctions.
- **PERSONALISATION & FLEXIBILITY** – Within legal and organisational constraints, the Community seeks flexible criteria for delivering services across the territory.
- **PARTICIPATION** – To promote citizen engagement, the Community ensures simplified procedures and full, transparent information. Users may access their own information, submit complaints or suggestions, and help improve services.
- **CONTINUITY** – Services are provided in an integrated, regular and continuous manner, within available resources and constraints.
- **EFFICIENCY & EFFECTIVENESS** – Services are organised and delivered so as to meet efficiency and effectiveness goals in all general and individual projects involving users. Continuous professional development is guaranteed to provide ever more appropriate, high-quality services.
- **HONESTY** – Every operator undertakes to comply diligently with laws, regulations and this Charter, and to behave with moral integrity.

- **RIGHT TO PRIVACY** – Personal data and images of children and adolescents are protected by privacy law. Photos and videos may be used (with parental consent) solely within educational and cultural initiatives. All staff must keep information confidential.
- **PROFESSIONALISM** – The Community ensures qualified, professional assistance able to respond competently and sensitively to users' needs.
- **TEAM SUPPORT** – Working teams receive regular qualified supervision to manage the relational and psychological dynamics involved in educational or socio-health work.
- **READINESS TO LISTEN** – The Community is always open to listening to complaints, requests or suggestions from Users, Families, Social-Services staff and advocacy associations.
- **QUALITY POLICY** – Each service follows the principles set out in the organisation's Quality Policy.

Methodology of the Interventions

In pursuit of the Community's overall objectives—promoting psycho-physical well-being and quality of life—interventions necessarily adopt a holistic approach that respects each person's diversity.

Sharing is the founding principle of the Capodarco Community ETS:

"It sparks a relationship of reciprocity in which each person, starting from their own abilities, walks part of the journey together with the other. When shared and widespread, this attitude creates a positive trend whose goal is the well-being of each individual, inseparable from the well-being of all" (Vinicio Albanesi, "Fare Comunità")

Day by day, these principles are applied across all service areas. Those who work in our facilities must combine professional competence with the motivation and ability to relate to each person entrusted to them. This creates a climate of personalised attention that improves the pathway's quality and helps achieve objectives.





PART II

Structure of activated services

Service Structure

Community “The Villa”

The “Capodarco Community of Fermo ETS” is accredited (Decree No. 229/ACR, 26 May 2016) for 45 residential beds for adults with disabilities aged 18-65, divided as follows:

- 30 beds RD2 – Extensive Rehabilitation Residential Care for persons requiring high rehabilitation and nursing loads (including progressive/degenerative diseases such as multiple sclerosis, muscular dystrophy, hereditary ataxia, ALS). Daily nursing care and rehabilitation treatments are guaranteed.
- 15 beds RD3 – Social-Health Rehabilitation Residential Care for non-self-sufficient persons in long-term stay, in line with regional standards for “RSA Disabilities”, with medium rehabilitation/nursing needs.

Certification of rehabilitation level is provided by UMEA – ASUR Marche, AST Fermo (Area Vasta 4). The service is open to users nationwide and operates continuously.

Main conditions treated in residential care:

- Tetraplegia from post-traumatic spinal lesions or cerebral palsy.
- Progressive neuro-degenerative diseases (muscular dystrophies, hereditary ataxias, ALS, multiple sclerosis).
- Severe acquired brain injuries.
- Outcomes of ankylosing polyarthritis, poliomyelitis, arthrogryposis multiplex congenita, spina bifida.
- Genetic syndromes with intellectual disability.
- Alongside health, nursing and rehabilitation services, a range of activities promote quality of life, autonomy and social inclusion—cultural, musical, social and political events, outings, personal-care services—respecting each person’s freedom of choice.

Sant'Andrea Residential Community ("Casa Mauro")

Accredited (Decree No. 44, 2 Mar 2023) for 12 beds as an Extensive Rehabilitation Residence for Disabled Persons.

Created to support families from our day centres, it offers evening and overnight accommodation. It hosts adults (and late adolescents) with neuro-psychiatric disorders causing complex disabilities, often with behavioural issues.

Target: young people and adults with severe to very severe intellectual disability and autism spectrum disorders, admitted via social-health services. Admission is evaluated by the local adult UMEA.

Address: Indipendenza Street, 45, Capodarco of Fermo. Managing body's legal HQ: Vallescura Street, 47.

Semi-Residential Services: Socio-Educational and Rehabilitative Centers

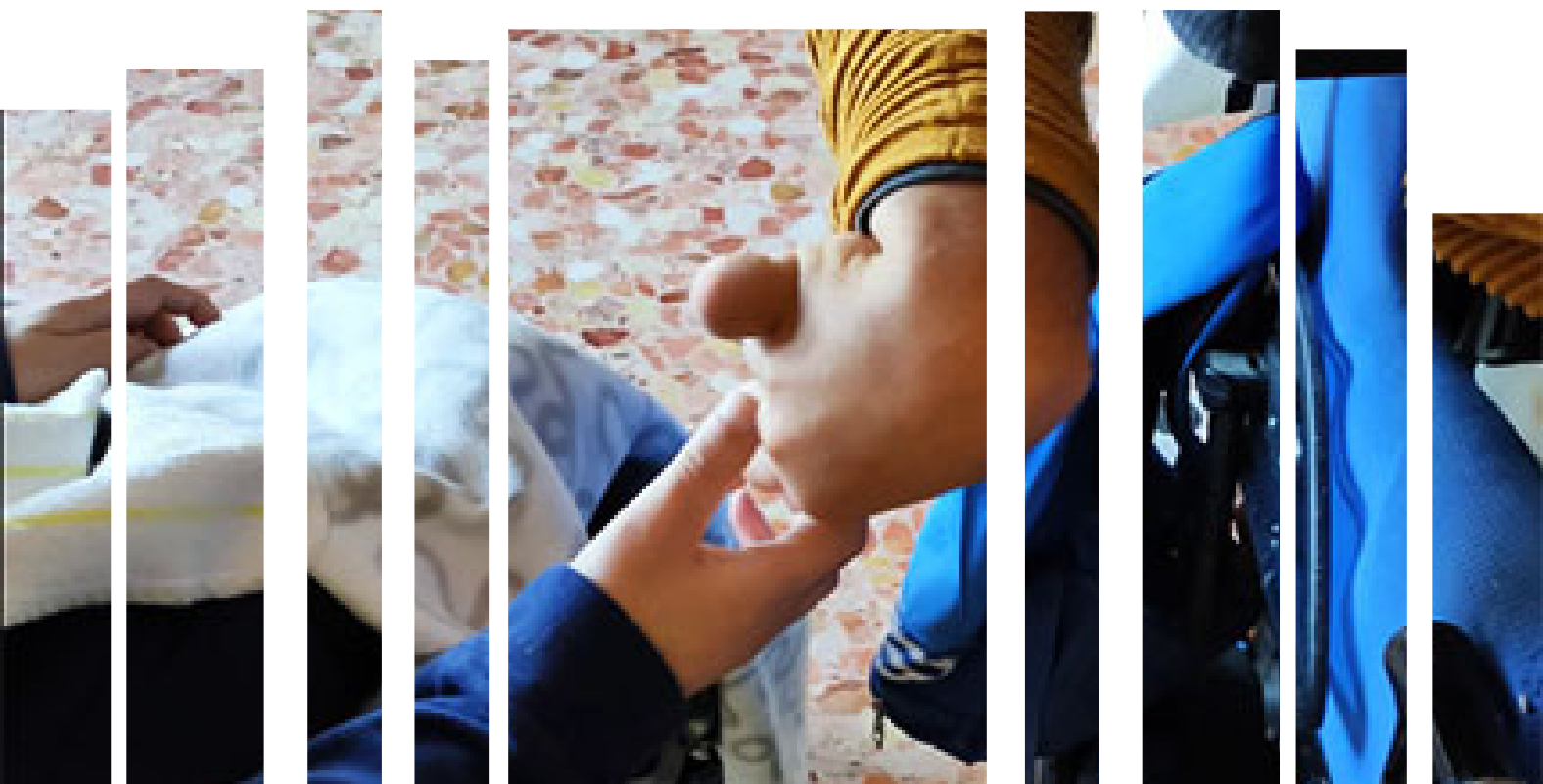
The "Capodarco Community of Fermo ETS" is authorized and accredited to provide a total of 40 semi-residential care places.

Socio-Educational and Rehabilitative Center – Community of Fermo

The "Capodarco Community of Fermo" is accredited for 15 semi-residential care places, pursuant to Regional Executive Decree No. 322/AIR issued by the Head of the "Accreditations" Department of the Marche Regional Government on 22.12.2014.

The center welcomes individuals from the local area with:

- Poliomyelitis outcomes affecting one limb and, to a lesser extent, other body parts;
- Congenital or post-surgical hemiparesis, often accompanied by intellectual disability;
- Physical impairments associated with severe mental disorders;
- Genetic syndromes associated with intellectual disabilities.



Socio-Educational and Rehabilitative Center – Community Sant'Elisabetta

This facility, located in Fermo (Pompeiana Street , 364), provides 15 semi-residential care places for young adults aged 18 and older with moderate to severe intellectual disabilities.

The facility is authorized (Authorization No. 12/2011 issued by the Municipality of Fermo on 30/11/2011) and accredited (Decree No. 278/AIR/2018 issued by the Head of the "Accreditations, Investments, Inspection Activities and Research" Department on 30/08/2018) to deliver functional rehabilitation services to individuals with physical, intellectual, and sensory disabilities in a semi-residential setting.

The center accommodates individuals with moderate to severe psycho-physical disabilities, young adults with severe to very severe disabilities, and young people with autism spectrum disorders. The socio-educational and rehabilitative context, based on a community-oriented approach, effectively supports the individuals' overall well-being, enhances their personal potential, and contributes to the stability of their psycho-physical conditions.

Considering the diversity of needs among the residents, for those requiring more intensive rehabilitative and care support, services are provided in accordance with the definition of high-level semi-residential care and Multisensory Unit level, as established by the Marche Region.

The level of rehabilitative treatment for individuals in semi-residential care is certified by UMEA of ASUR Marche – AST Fermo (Area Vasta 4).

The center is open six days a week (Monday to Saturday) from 9:00 AM to 4:00 PM. Socio-educational and rehabilitative activities are provided year-round, with a one-week break during the summer and another during the Christmas holidays.

Socio-Educational and Rehabilitative Center – Community Sant’Andrea

This facility, located in Capodarco di Fermo (Indipendenza Street, 45), provides 10 semi-residential care places for adults with severe to very severe psycho-physical disabilities.

It is authorized (Authorization No. 577/2017 issued by the Municipality of Fermo on 30/11/2017) and accredited (Decree No. 195/AIR issued by the Head of the "Accreditations, Investments, Inspection Activities and Research" Department on 19/06/2018).

It welcomes adults aged 18 to 55 with:

- Severe intellectual disabilities, including autistic psychosis;
- Severe psychomotor delays associated with multiple congenital malformation syndromes or spastic tetraparesis and epilepsy;
- Visual impairments;
- In general, individuals with severe to very severe neuro-motor and cognitive deficits.

Rehabilitative treatment levels for individuals in semi-residential care at the "Comunità Sant’Andrea" Center are certified by UMEA of ASUR Marche – Area Vasta 4, Fermo.

Services are classified as semi-residential care at the Multisensory Unit level for individuals with severe to very severe psycho-physical disabilities. The "Comunità Sant’Andrea" Center is open six days a week (Monday to Saturday) from 9:00 AM to 4:00 PM. The work of the multidisciplinary team is focused on supporting residents and their families in managing daily challenges and helping them move toward the prospect of residential care.

Rehabilitation

Rehabilitation in Capodarco began in 1969 with the Ministry of Health Decree dated 22.01.1969, recognizing it as a “Center for people with motor and neurological disabilities.” In 1978, a rehabilitation center offering outpatient therapies for civilians with disabilities was opened in Fermo, followed by the opening of the Porto San Giorgio branch the same year. In 1982, the Local Health Unit USL 21 of Fermo took over the agreement previously established with the Ministry of Health.

Currently, the active centers are located in Capodarco di Fermo and Porto San Giorgio. Services are provided on a private basis and/or under agreement with the National Health Service (SSN).

The rehabilitation service follows an interdisciplinary team approach aimed at providing comprehensive, integrated, and continuous care, directly involving the family and working in close collaboration with healthcare services, local authorities, social and educational services, schools, volunteer organizations, and the world of work.

In addition to professional training and competence, staff working in our centers are expected to demonstrate motivation and the ability to build meaningful relationships with the individuals they care for. This fosters a personalized and attentive environment that enhances the quality of the rehabilitation process and contributes to the achievement of individual goals.



Capodarco di Fermo Center

Outpatient and home-based services, characterized by a multidisciplinary approach and personalized rehabilitation plans for each individual, are provided for the following conditions:

- Respiratory diseases (chronic bronchitis, emphysema, asthma, bronchiectasis, cystic fibrosis, pulmonary fibrosis, occupational diseases, laryngectomies, surgical interventions on the upper airways) and secondary respiratory pathologies
- Degenerative neuropathies (muscular dystrophies, Parkinson's disease, amyotrophic lateral sclerosis, multiple sclerosis, ataxia), myelopathies
- Severe brain injuries (stroke, traumatic brain injury)
- Spinal cord injuries
- Post-surgical outcomes of spinal surgery with radicular symptoms
- Rehabilitation for spinal deformities (evolving scoliosis > 20°)
- Primary lymphedema stage III and post-surgical lymphedema
- Speech and psychomotor rehabilitation for children, particularly for pervasive developmental disorders, speech delay, and learning disabilities

Home-based services:

Treatments dedicated to individuals with ALS or severe respiratory insufficiency

Porto San Giorgio Center

The Outpatient Rehabilitation Center was officially recognized as a UMEE (Unità Multidisciplinare dell'Età Evolutiva – Multidisciplinary Unit for Developmental Age) by Resolution No. 54 of 17.02.2005 by ASUR Marche, Territorial Area 11 – Fermo. Over time, the center has expanded its medical services, becoming a true multi-specialty outpatient clinic, thanks to the presence of specialists with extensive experience in both public and private facilities. Its goal is to provide an efficient and human-centered medical center dedicated to comprehensive, holistic care.

Services Provided

Adult Rehabilitation

- Physiotherapy: for musculoskeletal disorders (neck pain, whiplash, shoulder/elbow/hand syndromes, low back pain, sciatica, hip pain, bursitis, tendinitis, plantar fasciitis, knee pain, ligament injuries, sprains, post-surgical recovery, sports trauma)
- Neurorehabilitation: for central and peripheral nervous system disorders (stroke, Parkinson's disease, multiple sclerosis, cerebellar syndromes, peripheral neuropathies)
- Speech therapy: for treatment of aphasia, dysarthria, and dysphonia

Pediatric Rehabilitation

- Physiotherapy: for spinal conditions (scoliosis, kyphosis, Scheuermann's disease)
- Speech therapy and psychomotor therapy: for speech and language delays and disorders, articulation issues, atypical swallowing, dysphonia, fluency disorders (e.g. stuttering), learning disabilities, attention and memory deficits, dysgraphia, dyspraxia, psychomotor delay, and visual-perceptual difficulties
- Pediatric physiotherapy
- Diagnosis and certification for Specific Learning Disorders (SLD/DSA)

Medical Services

- Specialist Outpatient Services: Andrology, Cardiology, Physical Medicine and Rehabilitation, Infectious Diseases, Neurology, Clinical and Sports Nutrition, Orthopedics, Pediatrics, Pulmonology, Psychology, Urology
- Diagnostics: Ultrasound (abdomen, musculoskeletal and soft tissue, thyroid, testicles); ECG; Adult and Pediatric Echocardiography.

Service Delivery Methods

Admission Procedures

Residential Admission

- The individual, or someone acting on their behalf (family member, UMEA representative, social worker), submits a request for admission to the community.
- The request is reviewed by the Medical Director in collaboration with the facility's multidisciplinary team and the Community Council.
- If the prerequisites for admission are met (disability, motivation, severe social marginalization), meetings are organized with the individual, their family, and social service representatives to foster mutual understanding.
- In line with the community-based care approach, a trial period of stay within the community is proposed, without any institutional commitment, to allow for an experiential assessment

Objectives of the trial period:

- Adaptation to community life
- Understanding the individual, identifying their needs, requests, and possible responses
- Assessment of health and rehabilitation needs by the Medical Director and the multidisciplinary team

At the end of the trial period, a review is conducted with the members of the Capodarco di Fermo ETS Community Council. A positive assessment allows for planning the individualized care pathway, and the necessary procedures for formal admission are initiated in collaboration with the relevant ASL/UVD/UMEA contacts.

Co-payment Fee

For the RD2 residential service, a daily co-payment of €38.30 is required, calculated monthly based on actual days of attendance. No co-payment is requested during hospitalization in other facilities (up to 2 months) or for other absences of up to 15 days (e.g., holidays, stays with family).

Semi-Residential Admission

- Admission to the semi-residential facilities of the Comunità di Capodarco di Fermo ETS follows a referral from UMEA, social and health services, general practitioner, the individual with disabilities and/or their family.
- The Medical Director evaluates the admission request with the multidisciplinary team of the facility.
- If admission criteria are met, a meeting is organized with the individual and their family to assess compatibility between the individual's needs and the facility's resources.
- If the outcome is favorable, an integration period begins. Its duration is not predetermined but is based on the individual's situation and group dynamics.
- At the end of this period, the Medical Director and the team assess the individual's integration.
- If the assessment is positive, the continued stay is confirmed to the individual, their family, and the referring services.

Outpatient Admission

The Rehabilitation Center adopts an interdisciplinary team approach focused on comprehensive, integrated, and continuous care of the individual. Family involvement is a priority, and collaboration is maintained with healthcare providers, local authorities, social and educational services, schools, volunteer organizations, and the workforce.

Preliminary Procedures for Admission to the Center:

- Submission of medical and/or specialist documentation and assessment by the Medical Director to determine the appropriate rehabilitation intervention and verify suitability through CAR.
- Completion of an admission request form at the selected location's front office.
- Placement on a waiting list.
- Admission into care.

Procedures for Admission of Children by UMEE Capodarco – Porto San Giorgio Branch:

1.The referring physician:

- reviews the medical and/or specialist documentation provided by the family
- conducts a medical evaluation to confirm eligibility via CAR
- gives recommendations for the rehabilitation intervention

2.Completion of the intake request form at the front office

3.Placement on the waiting list

4.Admission into care

Procedures for Home-Based Admission

Home care is reserved for patients with severe respiratory dysfunction, upon specific authorization by the Local Health District – Area Vasta 4, Fermo. In 2009, a company-level agreement was signed between the Comunità di Capodarco and ASUR Marche (then ZT 11 – Fermo) to provide care for individuals affected by ALS. Whenever possible, care begins as outpatient treatment; as the disease progresses and disability increases, care transitions to home-based services, with priority given to these cases.

Discharge Procedures

La Discharge is planned at the conclusion of the rehabilitation program provided within the facilities, following an evaluation of the objectives achieved. The decision is made collectively by the care team, and the individual's family and all agencies involved in their care are duly informed. Written notice of the discharge is provided using an appropriate form, and sent to the individual, the relevant local health authority (AST), and the individual's general practitioner.

Management of Waiting Lists

The Comunità di Capodarco ETS is committed to ensuring patients receive the most appropriate care, in accordance with the facility's access criteria. Admission requests are evaluated promptly to determine the potential waiting time in relation to the appropriate treatment facility. Any waiting lists are managed transparently, based on the chronological order of requests and the clinical priority established by the referring healthcare services.





PART III

Quality Project: Commitments and Programs

Service Quality

Throughout its nearly 60-year history, the Community has built all its activities around the core values of sharing, hospitality, and person-centered care.

Quality has always been—and remains—a top priority, as it is deeply aligned with the organization's mission and the adopted organizational and management practices. Achieving this goal, along with compliance with current applicable regulations, has led to the formalization of a quality management process based on several key levels:

- Promoting the centrality of the individual, placing each person at the heart of every activity and process through the continuous search for appropriate and effective methods and approaches in all services provided;
- Strengthening the territorial presence of the Community as a preferred partner in the reorganization of local welfare services;
- Expecting all personnel to demonstrate behavior aligned with the values and principles of the Community in their daily work within the organization.

Quality Monitoring

The Quality Plan is monitored through:

- Tracking action plans (procedures) with reporting and corrective actions in case of deviations from expected standards;
- Analyzing results from customer satisfaction questionnaires;
- Reviewing received complaints;
- Evaluating non-conformance reports, sentinel events, and/or adverse events.

PART IV

Information, Monitoring, and Protection



Right to Information

The Comunità di Capodarco di Fermo ETS guarantees all its users access to information regarding the services provided.

The information made available includes: the different types of services offered, how to access them, and their organizational structure within the standard programming. This informative function is carried out by administrative staff and, more directly, by the coordinators of the various rehabilitation activities.

The right to information on legal matters is guaranteed under current administrative transparency regulations, which allow users to access all information and documentation concerning their rights, as defined by applicable law. In accordance with current legislation, the Comunità di Capodarco di Fermo ETS guarantees both privacy protection and the full exercise of users' rights to access and information



Rights and Responsibilities of Service Users

RIGHTS

- *The user has the right to be assisted and treated with care and attention, with respect for their human dignity and personal philosophical or religious beliefs.*
- *The user has the right to obtain information about the services provided, how to access them, and the responsibilities of the various personnel.*
- *The user has the right to identify the healthcare professionals responsible for their care.*
- *The user has the right to receive appropriate medical and nursing care in relation to their condition.*
- *The user has the right to receive complete and understandable information from the care team regarding the proposed therapy.*
- *The user has the right to confidentiality concerning their condition and all other personal information, unless they have provided written consent to share it with specific individuals.*
- *The user has the right to refuse treatment or scheduled services, by promptly informing the referring physician as an expression of their will.*
- *The user has the right to submit reports or complaints, which must be reviewed promptly by the management of the rehabilitation facility, and to be informed in a timely manner about the outcome.*
- *The user has the right to benefit from all the provisions included in the Service Charter.*

RESPONSIBILITIES

- *Accessing the facility implies a relationship of trust and respect toward the healthcare and support staff, which is essential for developing an effective therapeutic plan.*
- *Each individual is responsible for promptly informing healthcare staff of their decision to refuse scheduled medical treatments or services.*
- *Users are expected to behave responsibly at all times, respecting the rights of others and cooperating with medical, nursing, technical, and administrative staff.*
- *Users must respect the facilities, equipment, and furnishings within the structure.*
- *As members of a community, individuals should avoid any behavior that may disturb or cause discomfort to others.*
- *Smoking is strictly prohibited within the facilities.*
- *Users are required to respect the organizational rules and schedules of the healthcare facility at all times.*

Insurance Policies

The Comunità di Capodarco di Fermo ETS has the following insurance policies in place for all its services:

- Accident/illness insurance
- Third-party liability insurance
- Fire insurance
- D&O (Directors and Officers Liability Insurance for administrators and managers).

User Satisfaction Survey

For individuals in residential and semi-residential care, due to the specific structure of the Community, there is constant and careful observation of their overall condition, level of satisfaction, complaints, and areas needing improvement.

The Board of Directors, elected by the Assembly of Members (which is open to anyone who applies), acts as the reference body and guarantor. In both outpatient and residential rehabilitation services, a satisfaction survey is conducted using anonymous questionnaires. These are distributed to users, who are encouraged to return them at the time of discharge.

Complaint Management

A complaint is an expression of dissatisfaction that requires a response. Complaints help identify existing issues, possible service malfunctions, and areas for improvement. The complaint procedure is as follows:

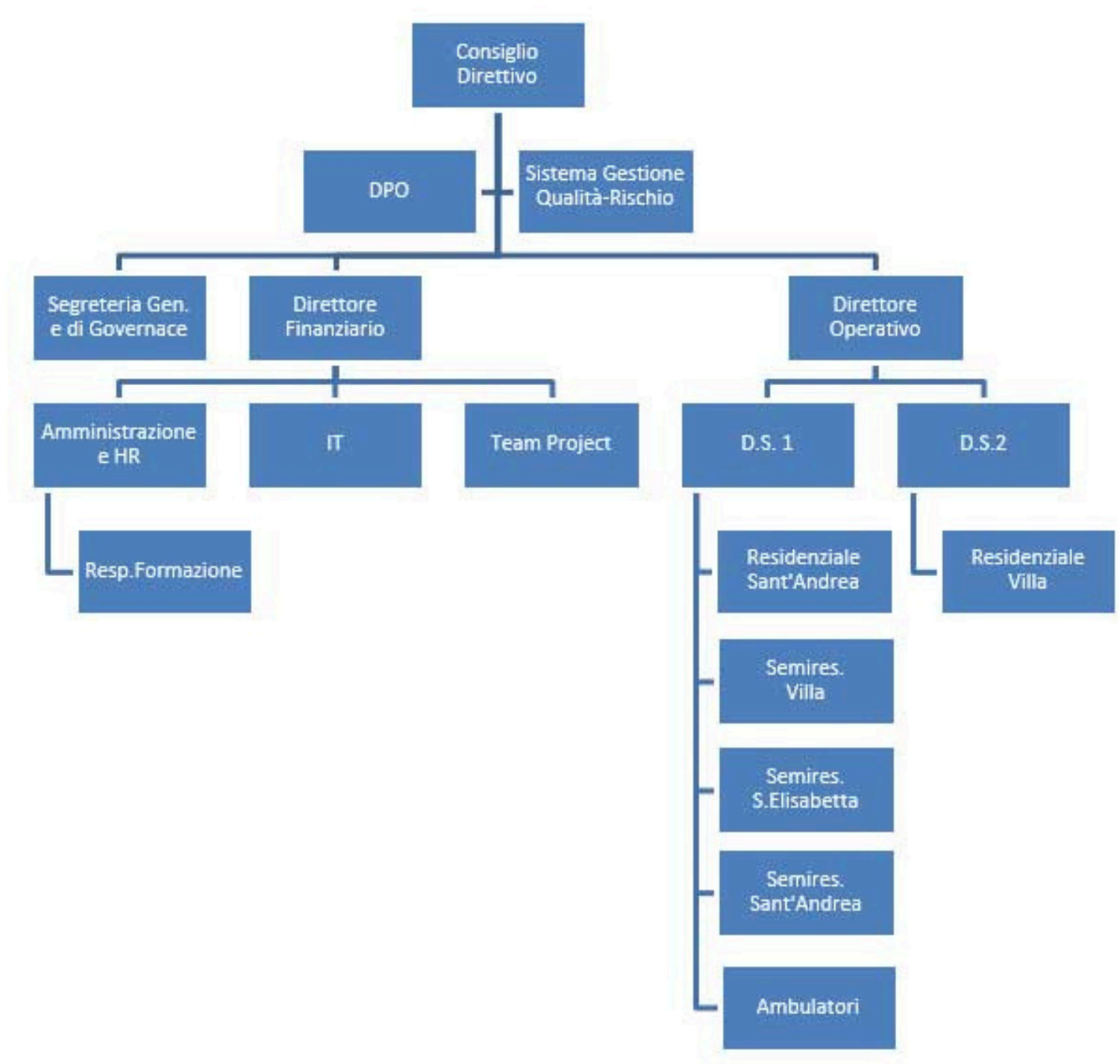
- Complaints are received using forms available in the complaint box located in each service area. A complaint may be submitted anonymously or addressed directly to the service coordinator via email or phone.
- Complaints must be submitted within 15 days of the event.
- Complaints can be made verbally, by phone, or in writing.
- A response is always provided. In the case of significant service issues, a written reply is sent within 10 days of the report.



Organizational Chart



ORGANIZATIONAL CHART





PRESIDENCY

Mons. Vinicio Albanesi

FINANCIAL DIRECTOR

Loredana Alidori

l.alidori@comunitadicapodarcofermo.it

GOVERNANCE SECRETARIAT

Carmen Napolitano

Rossano Ceteroni

Tel. 0734.683927

info@comunitadicapodarco.it

accreditamento@comunitadicapodarcofermo.it

SWITCHBOARD

Tel. 0734.68391

ADMINISTRATIVE SERVICES

Coordinator: **Paolo Del Papa**

Vallescura Street, 47 - Fermo 63900

Tel. 0734.683905 Fax 0734.683941

amministrazione@comunitadicapodarcofermo.it

comunitacapodarcofermo@pec.it



RESIDENTIAL COMMUNITY "LA VILLA"

Coordinator: **Sonia Postacchini**

Medical Director: Dr **Nelia Zamponi**

Vallescura Street, 47 - 63900 Fermo (FM)

Tel. 0734.683940 - 0734.683927

s.postacchini@comunitadicapodarcofermo.it

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RESIDENTIAL COMMUNITY SANT'ANDREA (CASA MAURO)

Coordinator: **Antonio Oriolo**

Medical Director: Dr. **Valentina Koxha**

Indipendenza Street, 45 – Fermo

santandrea@comunitadicapodarcofermo.it

direzionesanitaria@comunitadicapodarcofermo.it



SEMI-RESIDENTIAL COMMUNITIES

Community "La Villa"

Coordinator: **Sonia Postacchini**

Medical Director: Dr. **Valentina Koxha**

Capodarco of Fermo, Vallescura Street, 47 – Tel. 0734 68391

info@comunitadicapodarco.it

Community Santa Elisabetta

Coordinator: **Sonia Postacchini**

Medical Director: Dr. **Valentina Koxha**

Fermo, Pompeiana Street, 364 – Tel. 0734 252688

santaelisabetta@comunitadicapodarcofermo.it

Community Sant'Andrea

Coordinator: **Antonio Oriolo**

Medical Director: Dr. **Valentina Koxha**

Fermo, Indipendenza Street, 45 – Tel. 0734/233286

santandrea@comunitadicapodarcofermo.it



MULTISPECIALTY CLINIC APOL, CAR, DSA, ARFF

Medical Director: **Dr. Valentina Koxha**

Location: Capodarco of Fermo

Vallescura Street, 47 – Tel. 0734/683907

segreteria@comunitadicapodarcofermo.it

direzionesanitaria@comunitadicapodarcofermo.it

POLIAMBULATORIO APOL, CAR, DSA, ARFF

Medical Director: **Dr. Valentina Koxha**

Location: Porto San Giorgio

Cotechini Street, 40 – Tel. 0734.677754

riabilitazione@comunitadicapodarcofermo.it

direzionesanitaria@comunitadicapodarcofermo.it

1966-2025

Our history
for your Story



Last Updated
July 2025



"The human person is sacred and must be treated accordingly..."
da tutti i persone